



**5. How easy has it been to communicate with your instructor since we've switched to online-only classes? (N=1107)**

Answer Choices	Responses
Easier	26.1%
About the same	43.3%
More difficult	25.7%
If you have any comments, questions or concerns please write them here.	5.0%

**6. What kinds of supports/resources do you need to be successful, now that all courses are online-only? (N=1098)**

	Yes	No
a. Instructional Support (e.g., teaching methods, course requirements)	40.4%	59.6%
b. Technical Support Services (e.g., IT, help desk)	23.2%	76.9%
c. Financial Support Services	35.2%	64.8%
d. Counseling Support Services	33.6%	66.4%
e. Other Supports	12.5%	87.5%

**7. Are you taking any courses with a lab component?(N=1101)**

No	Yes.
62.7%	37.3%

	No	Yes
12. Have you had any issues accessing course materials (e.g., online lectures, instructional materials) since we've switched to online-only courses? If so, please describe. (N=1039)	78.0%	22.0%
13. Have you had any issues accessing essential services (e.g., IT help desk, financial aid, tutoring services,...) since we've switched to online-only courses? If so, please describe. (N=1036)	87.0%	13.0%
14. Have you had any issues accessing/completing course assessments (e.g., quiz, test, papers, exams,...) since we've switched to online-only courses? If so, please describe. (N=1035)	80.7%	19.3%

	Reliable	Not reliable
15. How reliable is your home internet now that all classes are online? (N=1021)	63.8%	36.2%

	No	Not Sure	Yes
16. Do you need special software for your class that you do not have at home? (N=1025)	61.7%	30.5%	7.8%

	Has difficulties	difficulies
17. How often do you have technical difficulties with the Canvas learning management system? (N=1025)	26.4%	66.7%

18. What kind of computer/technology is available from home (Select all that apply)?(N=1025)	
Answer Choices	Duplicated Responses
Desktop Computer	20.5%
Laptop Computer (e.g., Surface, MacBook, Chromebook)	85.8%
Tablet (e.g., Ipad, Samsung, Kindle)	25.3%
Cell Phone	72.2%
None of the above	0.1%
If other please describe	1.9%
	Unduplicated Responses
Desktop/Laptop Computer	90.3%
Tablet/Cellphone (No computer)	9.0%
None	0.1%
Other	0.6%

19. Is there anything else you would like to tell us about the challenges you have faced as we switch to online-only courses? (N=265 or 20.8% of all responses)	Response Count
Distraction and time management	55
Lack of motivation/interest/adaptability	42
Communication (student-student and student-faculty)	24
Course instructional method fit	18
More work/assignments	16
Internet access	16
Technical issues	11
Faculty flexibility	10
Financial issues	10
Computer access	10

**FOOD INSECURITY**

20. Are you experiencing any of the following issues as a result of the 'Shelter-in-place' authorization? (N=1016)

	Yes	No
Food Insecurity: not knowing where your next meal is coming from, or involuntarily eating less than you r	12.1%	87.9%
Financial Insecurity: reduced hours, layoffs or unemployment	47.4%	